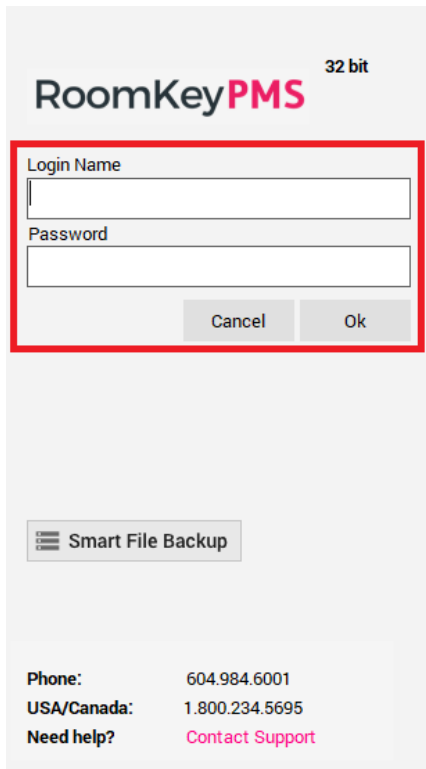# How to log into the PMS

This article details how to log into the PMS.

Logging In

To log into the PMS:

1. Double click the icon on the desktop
2. Next, enter your Login Name & Password and select the OK button below. (**NOTE:** Login Names and Passwords are case sensitive)

Contact Info

The number to reach PMS Support for technical support related issues is located on the Login screen.

Support can be reached during our regular business hours of **6:00am - 5:00pm, Pacific Standard Time**.

Emergency Technical Support is available outside those times, 24 hours a day. Any Non-emergency calls received during this time will be subject to a fee of $140/hour.

RoomKey PMS 32 bit

Login Name

Password

Cancel   Ok

☰ Smart File Backup

Phone: 604.984.6001
USA/Canada: 1.800.234.5695
Need help?   Contact Support