


Supported Interfaces for RoomKeyPMS

Below you will find list of Interface Partners.


In addition to great partners & interfaces, we also have an easy to use API that development teams can use to connect most web-based systems to RoomKeyPMS. Please contact our Sales Team for more information.

 If you are unable to locate your system in the list below please let us know; we have partners that may enable us to connect with the systems you are currently using. One such partner is a 3rd party system called Comtrol; this enables us to connect to various other systems including:

- Energy Management -> Fasktek & Energy Management Systems
- In-Room Internet -> RG Nets & Hotel Internet Services
- Mini-Bar -> Barteach & Minibar Systems
- PBX Avaya, Hitachi & NEC SV8300

NOTE: We do NOT interface with Comtrol Keyless Entry/Door Locks at this time

To browse all the available interfaces offered by Comtrol please visit their website at <http://my.comtrol.com/support/supported-gss-devices.php>

 **IMPORTANT:** Additional fees apply. We do not support ALL the interfaces offered by Comtrol; therefore if you are interested in a Comtrol Interface, please speak to our Sales Team so they can confirm if an interface is possible.

Accounting Export

- Microsoft Dynamics GP (old Great Plains)
- M3
- MYOB
- QuickBooks Desktop Version (Web Version is available with an additional plug-in from Quickbooks)
- Sage 300 (Formerly AccPac)
- Simply Accounting

Telephone Interface:

NOTE: There are 3 different components of a telephone interface (PBX, Voicemail, Call Accounting). Please confirm with your Phone Vendor if you require all 3. Please note that RoomKey does not cost phone calls and therefore if you wish to charge guests for guestroom calls you must have a Call Accounting System.

1. PBX (Make & Models)

- **Broadsoft**
- **ComXchange**
- **DuVoice**
- **iAct**
- **iCharge**
- **InnTouch** (must emulate Mitel)
- **Mitel**: Most models including: 3300, SX200
- **NEC**: NEAX2000, SV8100, NEAX90K
- **Nitsuko**: 384i
- **Panasonic**: KX TDA2000 (must have either DuVoice, Mingus or Commsoft in order to interface and must use a Mitel format)
- **PhoneSuite**
- **Ultimate Inn Service** (must emulate Mitel)
- **Shaw SmartVoice**

NOTE: DuVoice, Mingus and Commsoft are 3rd party software that communicates between PMS & PBX systems. If you have a Panasonic, Asterix or another PBX that cannot communicate directly with RoomKey then one of these 3rd party systems could possibly be used to establish the connection.

2. Voicemail (Make & Models)

- **Broadsoft** (in either Hyatt Encore or HIS format)
- **DuVoice** (in either Hyatt Encore or HIS format)
- **Homisco**: in Hyatt Encore OR HIS format
- **Innovation InnLine 20/20**: in Hyatt Encore Format ONLY
- **Mitel**: Express Messenger/Mitel Mail (in either Hyatt Encore or HIS format)
- **NEC** (in either Hyatt Encore or HIS format)
- **Nu-Voice** (in either Hyatt Encore or HIS format)

3. Call Accounting

- Broadsoft
- Call Analyst (NEC Software)
- DuVoice
- Genesis
- Hansen
- Hitachi HCX5000
- Homisco
- iCharge
- Inncharge
- InnFormXL/Telectronics
- InnTouch
- Jazz
- Phonesuite
- Profitwatch/Metropolis
- Synectix Call-A-Matic
- Trisys
- Ultimate
- Xeta
- XioX Summa Pro

Point of Sale (POS) Interface

- Aureus POS
- Aloha
- Digital Dining
- ICS (International Cash Register)
- Maitre D
- Micros (all models)
- onePOS
- Positouch Version 5.32
- Restaurant Manager
- RMS
- Silverware (uses Squirrel or Micros Interface - serial based connection only)
- Skywire
- Squirrel

Movie Interface

- GuestTek
- Lodgenet
- MovieBeam

- On Command
- OneView
- Shaw ChromeCast TV

Internet Interface

- GuestTek
- Nomadix

Spa Interface

- Skywire Spa

ID Scanners/Card Scanning Solutions Interface

- Scanshell 800R
- Snapshell R2

Credit Card Interface

- RoomKeyPMS Payments (USA only)
- Stripe (Canada/Australia only)

Key Cards (Make & Models) Interface

- **Kaba** – Ilco 660K (web based), Ilco 780/G4 FD Unit, Serial Unican FD780011-ES2, Ilco 790 RFID Series
- **MIWA** - ALV2
- **Onity** (HT22 & HT24 - Serial Connection ONLY)
- **Saflok** - 6000 IP Only
- **Ving/Assa Abloy** - 2800, 5.0 SR2, VC2100, Vision Version 5.7, Visionline (via Control)
- **Flexipass** Mobile Keys

CRS/GDS Interface


- Sceptre/Windsurfer
- SynXis
- TravelClick GDS / iHotelier
- Vertical Booking GDS
- Siteminder

Channel Manager Interface

- Siteminder
- Vertical Booking
- Sceptre/Windsurfer
- SynXis
- TravelClick GDS / iHotelier


Direct Connect Interface

- Booking.com

 Booking.com is affiliated with Priceline.com, therefore you can use this interface to push your rates to Booking.com and then they would take care of those rates and push & share with Priceline.com.

For more information on that process please speak to your Booking.com Account Manager.

- Expedia

 Expedia is affiliated with Hotels.com, Travelocity, Hotwire & Orbitz, therefore you can use this interface to push your rates to Expedia and then they would take those rates and push & share with all these other sites.

For more information on that process please speak to your Expedia Market Manager

Sales & Marketing/Reputation Management Interface

- Broadvine
- Clairvoyix
- Go Moment
- Guestfolio
- Guestdriven
- JackRabbit
- Market Metrix
- Medallia
- Revinate

- TravelClick GMS
- TripTease
- Voila Rewards

Revenue Management Interface

- Duetto
- IDEaS RMS

Integrators

- Control Lodging Link (Pepperl & Fuchs)