

eRes Customizations

The following article reviews what is able to be customized on the eRes Booking Engine. Please note, charges apply for eRes Customizations.

Overall eRes Changes

Can do:

- Background colors
- Adding in background images
- Text colors / font changes / font styles
- Google fonts
- Button styles
- Adding text/images/links to header and footer area (the area above/below the basic template)

Cannot do:

- Using fonts that are not Google Fonts
- Changing element positions (ex: moving the navigation bar to the bottom of the page or moving the “# of nights” drop-down above the “check in” drop-down)
- Adding in hyperlinks (unless it is in the header/footer)
- Adding in new functionality such as forms, drop-downs, or buttons (ex: adding a “Teenagers” drop-down between the adults and children buttons on the search page)

Search Page Changes

The screenshot shows a search interface with the following elements and annotations:

- 1**: Links at the top right: [Modify/Cancel](#), [Groups](#), and [Travel Agents](#).
- 2**: **BOOK ONLINE** button.
- 3**: Search bar with the text "Select the dates of your stay and the number of people".
- 4**: Guest selection section with fields for "Adults" (set to 2) and "Children" (set to 0).
- 5**: Links below the guest selection: [+ Do you have a coupon?](#), [+ Do you have a group code?](#), and [+ Do you have a promo code?](#).
- 6**: **Search Availability** button.
- 7**: A large empty rectangular box on the right side of the page.

1) Can do:

- Modify/Cancel, Groups, and Travel Agent links can be hidden
- Font / color change
- Bold / italic change
- Remove underline

Cannot do:

- Change text
- Change placement of links on page (ex: move links below book online search bar)

2) Can do:

- Font / color change
- Bold / italic change
- Background color change

Cannot do:

- Change text

3) Can do:

- Font / color change
- Bold / italic change

- Text change (no character limit but can't add in more than 1 line break/paragraph break)

4) Can do:

- Font / color change
- Bold / italic change
- Text change for labels (16 character limit to fit on one line)
- Add in text under label
- Remove the children drop-down
- **Cannot do:**
- Cannot change text/numbers within drop-down buttons

5) Can do:

- Font / color change
- Bold / italic change
- Remove coupon, group, or promo code link

Cannot do:

- Change text
- Have coupon field active/open upon page load

6) Can do:

- Font / color change
- Bold / italic change
- Background color change
- Background image change
- Round or square border
- Background shadow
- All caps text
- **Cannot do:**
- Change text

7) Can do:

- Change the border color
- Remove the box-shadow
- Images should be in a 400 by 300 ratio

Cannot do:

- Vertical images

Rates Page Changes

The screenshot shows a web interface for booking a room. At the top, there are links for 'Modify/Cancel', 'Groups', and 'Travel Agents'. Below these is a navigation bar with 'BOOK ONLINE' and steps '1. Search', '2. Rates', '3. Guests', and '4. Done'. The 'Rates' section is highlighted with a red circle '1'. Below this, there are input fields for 'Coupon', 'Group Code', 'Promo Code', 'Check In' (Jan 29, 2018), 'Check Out' (Jan 30, 2018), '# of Nights', 'Adults' (2), and 'Children' (0). A 'SEARCH AVAILABILITY' button is present. Below the search fields are dropdowns for 'Rate Categories' (ALL CATEGORIES) and 'Room Type' (ALL ROOM TYPES), with 'All Prices in:USD' to the right. A table shows dates and rates: Jan 29, 2018 (70.00), Jan 30, 2018 (70.00), Jan 31, 2018 (70.00), Feb 01, 2018 (70.00), Feb 02, 2018 (70.00), Feb 03, 2018 (70.00), and Feb 04, 2018 (70.00). A red circle '3' is next to the first date. Below the table is a 'Leisure' section with a 'Queen Non-Smoking' room type, '1 Queen bed', and a rate of '70.00 per Night'. A 'Book Now' button is next to the rate. A red circle '4' is next to a 'SHOW DETAILS' button. A 'Rate & Cancellation Policy' link is also visible.

1) Can do:

- Font / color change
- Bold / italic change
- Text change (no character limit but can't add in more than 1 line break/paragraph break)

2) Can do:

- Font / color change
- Bold / italic change
- Hide coupon, group, promo codes
- Add text to labels (13 – 16 character limit to fit on one line)

Cannot do:

- Change text within drop-down buttons

3) Can do:

- Font / color change
- Bold / italic change
- Background color change

Cannot do:

- Text change

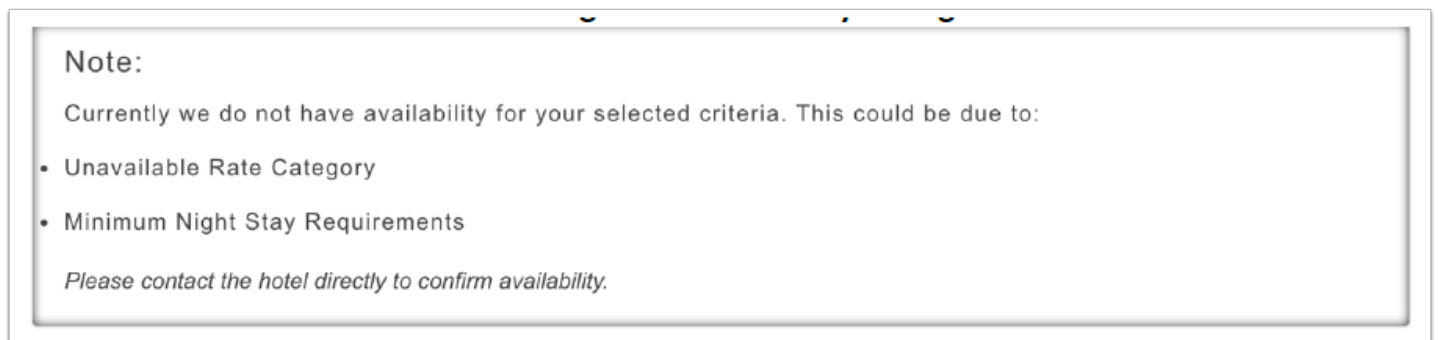
4) Can do:

- Button style changes for “show details” button
- Change background color of transparent bar behind button
- Change background color of text field
- Change the room types’ heading font, color, and style

Cannot do:

- Text change

Rates Page – Unavailability Changes



1) Can do:

- Font / color change
- Bold / italic change
- Remove box-shadow
- Remove bullet points
- Change the text in the bullet points (but cannot add in new bullet points)
- Add text after “Please contact the hotel directly to confirm availability.”

Guests Page Changes

BOOK ONLINE1. Search2. Rates3. **Guests**4. Done

Guests: ¹ Fill out your contact and credit card information below

Booking Summary

Check in: May 22, 2020

Room Type:

Average Rate: CAD 375.00

Rate Total: CAD 1125.00

Tax: CAD 168.75

Check out: May 25, 2020

- Classic Courtyard

Add-ons: CAD 0.00

Nights: 3

Rate Name:

Mandatory Charges/Fees: CAD 0.00

Adults: 2

Children: 0

Show Rate & Add-on Details

Reservation Total: CAD 1293.75


CAD - Canadian Dollar

▼

² Login Options

If you have an account with us already or an account with Google, login below to make filling out the form easier by having some of it autopopulated.

Login with Hotel Account

 Login with Google

1) Can do:

- Font / color change
- Bold / italic change
- Add text before/after “Fill out your contact and credit card information below”
- Hide certain text fields
- Add text after labels for Contact Details, Credit Card Details, and Additional Comments

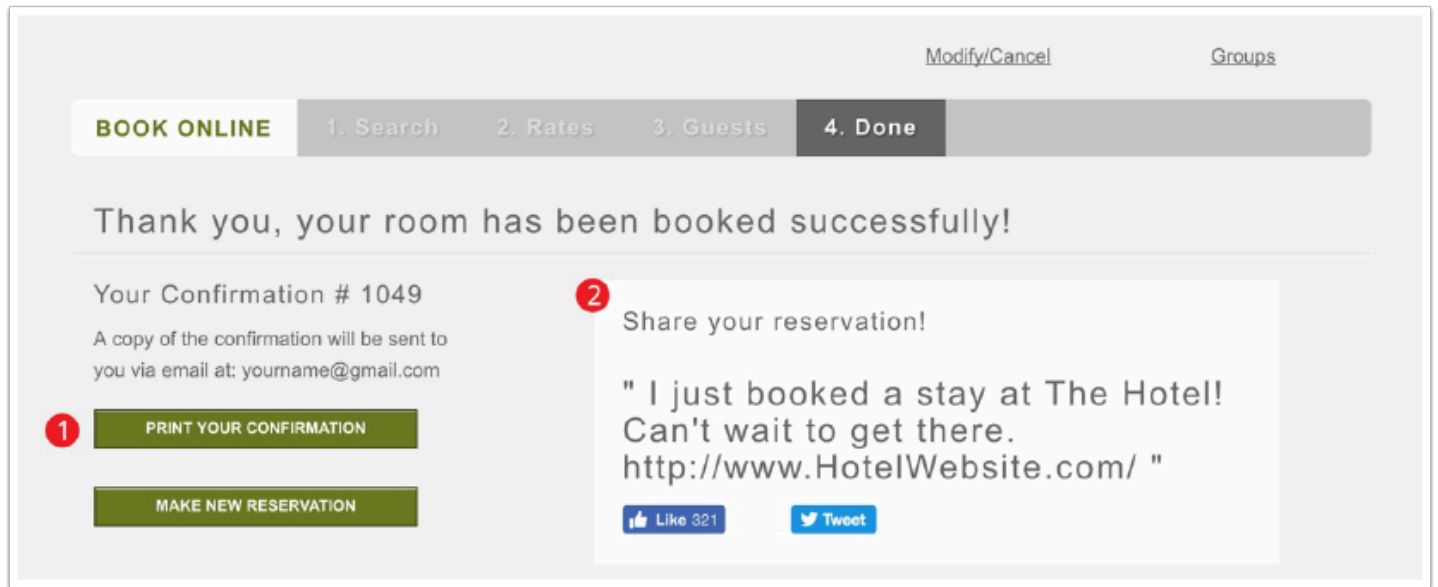
Cannot do:

- Add in new form fields or buttons

2) Can do:

- Remove Login Options section

Done Page Changes



1) Can do:

- Hide print confirmation button

2) Can do:

- Hide facebook button
- Hide twitter button
- Change font size of quote text
- Hide entire "Share your reservation" section

Cannot do:

- Change button styles of facebook/twitter buttons
- Change quote text

Header/Footer Changes

The header is content that sits above the eRes template on all pages except for Modify/Cancel.

The footer is content that sits below the eRes template on all pages except for Modify/Cancel.

It is fairly customizable as JavaScript and html code can directly be placed into this area.

Can do:

- Add in banner images
- Add in logos
- Add in navigation links
- Add in phone number and address
- Add in custom text

Cannot do:

- Drop-down menus
- Video content
- Vertical menus