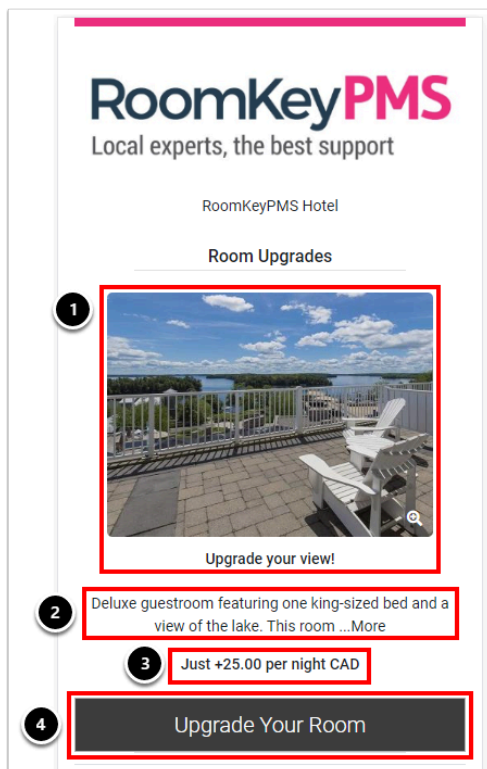


Guest Mobile Check-in with Upselling

i The following article demonstrates the Upselling experience from the guest perspective during Mobile Check-In. For more information about how to setup the Upselling module, check out this article: [How to Customize Upselling for Mobile Check-In](#)

When an upgrade is available, the **Room Upgrade** page will appear after the Guest Details page during guest mobile check-in. The following features appear on this page:

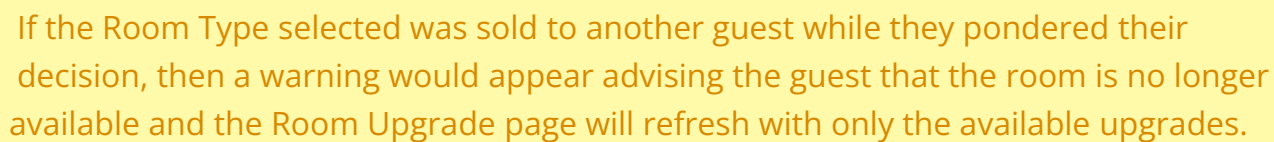
1. Custom Image and Upgrade Description (call to action)
2. Room Type Description
3. Upgrade Fee
4. Upgrade button



When the Upgrade You Room button is selected, the guest **SUMMARY OF CHANGES** popup will appear and display the following:

- **CURRENT RATE:** this is the rate that the guest originally booked
- **NEW RATE:** this is the rate that includes the upgrade fee

The guest can select the **Yes** button to confirm the new rate change, proceed to the Reservation Details page and complete the Guest Mobile Check-In process.



SUMMARY OF CHANGES

×

	CURRENT RATE	NEW RATE
Mon, Oct 31, 2022	195.00	220.00
Tue, Nov 1, 2022	195.00	220.00
Wed, Nov 2, 2022	195.00	220.00

Confirm Changes?

Yes

No

